



Accessible Customer Service Feedback Form

The Essex Region Conservation Authority is committed to providing high quality customer service that meets everyone's needs. We welcome your comments to help us monitor and improve our service delivery. Please submit your feedback to any of the following:

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|---|----------------------------------|---------------------------------|---|
| Mail: Essex Region Conservation Authority 360 Fairview Ave. West Essex, Ontario N8M 1Y6 | Call: 519-776-5209 | Fax: 519-776-8688 | Email: accessibility@erca.org |
|---|----------------------------------|---------------------------------|---|

Please tell us the date and approximate time of your contact with us: _____

Did we respond to your customer service needs? Yes No

Please provide the details of your customer service experience:

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If you wish to be contacted for follow up, please provide your information:

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|------------------|----------------|----------------|
| Name: | Daytime Phone: | Evening Phone: |
| Mailing Address: | Email: | |